



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

Questions? Go to ncmedicaidplans.gov. Or call us at **1-833-870-5500** (TTY: 1-833-870-5588). The call is free. We can speak with you in other languages.

GRIEVANCE ACKNOWLEDGEMENT NOTICE
NC Medicaid 20190925 v1.0

Patricia A. Jones
1234 Any Main St
Raleigh, NC 27603-1000

October 1, 2019

Dear Patricia A. Jones:

We received your complaint on October 1, 2019.

We will review the information you sent. We will respond within 30 days of the date we received your complaint.

Questions?

Call us at **1-833-870-5500** (TTY: 1-833-870-5588), 7 a.m. to 5 p.m., Monday through Saturday. The call is free. You may need your Medicaid ID number when you call.

Thank you,
NC Medicaid Team

MEDICAID EB ACKNOW-ENG 190812

To get this information in other languages or formats such as large print or audio, call **1-833-870-5500**.